

Chichester In Partnership Annual report 2015-16

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Introduction

Welcome to Chichester in Partnership's annual report for 2015-2016. This year some of our projects have really been moving forward, however with budget cuts have also impacted on some of projects and we have had to act accordingly.

The priorities for the partnership going forward into 2016/17 are:

1. Getting People into work
2. Dementia friendly Chichester
3. Helping residents with low level mental health needs
4. Tackling Financial Exclusion in Chichester


CIP works closely with Chichester Community Safety Partnership (CSP) as some of our priorities overlap. Their priorities are listed below but are not included in this annual report as they will be reported on in the CSP annual report.



- Think Family
- Targeted Support for neighbourhoods
- Delivery of the Community Safety Partnership action plan




We are currently drafting a new community strategy for the partnership which will set a way forward for the next 5 years. The overall themes are not changing and the priorities generally reflect the issues we have been dealing with over the last couple of years. However things may unexpectedly change over the next 5 years and CIP will be flexible enough to adapt to any changes that may arise, issues will be brought to the Core group for a decision as to whether it should be actioned.



The following report gives an update on last year's priorities and sets out what we plan to do in the future

Progress report for 2015/16




	Action	Output	Outcome	Lead	Target Date	2016 progress
1. Getting People into Work						
1.1	<p>Continue to provide good quality work experience all residents within Chichester with a focus to help those that are “difficult to reach”</p> <p>Work with key employers to identify and adopt best practice models of providing good quality work experience for young people</p>	<p>Expand the ChooseWorks project to cover a larger geographical area (to exclude the manhood peninsula) Identify key employers A good practice guide for employers</p>	<p>In the first year of project</p> <ul style="list-style-type: none"> To engage 120 customers from all working age benefits referred to the programme Chichester District Council offering at least 50 work experience placements to customers across all benefits who are not on Work Programme Recruiting 5 local businesses/organisations to offer a minimum of 2 work placements each 	Chichester District Council	February 2016	<p style="text-align: center;"></p> <p>2015-2016 (up until December 2015) Number of people who have been Chooseworkers: 68</p> <p>Number of people engaged and helped: 313</p> <p>DWP recently changed their priorities and our initial bid for funding failed. We submitted a new bid with the project being more holistic than before and this has been successful, the project will continue until 2017. The whole project will be evaluated this year with a report to CIP in December 2016.</p>

	Action	Output	Outcome	Lead	Target Date	2016 progress
1.2	Through workshops and peer support help those most in need to feel better and be better able to engage with services.	Delivery of "ChooseWork Workshops" which offer a form of life coaching	<p>Number of people who find the workshops have helped them</p> <p>Number of people on ESA engaged with project</p>	Chichester District Council	March 2016	<p style="text-align: center;"></p> <p>They have held workshops in Chichester, Midhurst, Tangmere, Petworth, Selsey and Fernhurst.</p> <p>Number of people engaged with the project: 313</p> <p>Majority of participants still come from chichester 38% are from the rural areas</p> <p>No of work experience placements: 66</p> <p>27 were ESA claimants</p> <p>DWP recently changed their priorities and our initial bid for funding failed. We submitted a new bid with project being more holistic and has been successful. This project will now continue until March 2017</p>
1.3	Stonepillow Restore Trainees <ul style="list-style-type: none"> • Trainees come 	We are expecting in excess of 120	Trainees develop new transferrable skills and build	StonePillow	March 2016	<p style="text-align: center;"></p> <p>130 Trainees</p>

	Action	Output	Outcome	Lead	Target Date	2016 progress
	from many sources including our own client base, Job Centre Plus, Mandatory Work Activity and The Aldingbourne Trust.	Trainees.	self-confidence making them more "job ready"			
1.4	Springboard Helping people who have been long term unemployed and returning from the Work Programme	For 30% of people who go on the course come off the JSA register with a percentage returning to work	Help the long term unemployed with life skills and build self confidence in order for them to be in a better position for job searching or setting up their own business.	Chichester College	March 2016	 <p>Due to cuts in funding this project has ended. If opportunities arise to take it forward by another means we will investigate this</p>
1.5	To ensure that local residents can access the services they need to improve their employment chances or skills.	Working with local Registered social Landlords to provide mini community hubs or outreach services in the identified areas.	Reduction in JSA figures Number of residents engaged Number of people referred to other support services.	Chichester District Council	March 2016	 <p>There have been delays in the Community hub at St James but we are still working with the housing association to take this forward.</p>
1.6	For SelseyWorks as our pilot project to continue offering support services to the whole of the district and develop	To get the project classified as a charitable status Get counselling training for staff members	Get 25 people into work experience Help 20 people into employment	Selsey Town Council	March 2016	 <p>SelseyWorks has moved out of the High street building. This meant they have not been</p>




	Action	Output	Outcome	Lead	Target Date	2016 progress
	its local offer	Increase signposting to other services Develop local recruitment business	Help the development of 5 new businesses Engage with and support or signpost 500 local people To help 10 young people with the young persons project			working towards the outcomes originally set. The Town council decided to fund a full time post and create an office space in the town hall. Selseyworks was successful in becoming a Dept. of Communities and local government "Our place" neighbourhood and they are currently in partnership with DCLG developing their operational delivery plan which will have new outcomes for the project.
1.7	To create accessible training for those on low wages to increase their skills	Investigate if there is any funding available for projects that aim to improve skills for those not on benefit. Investigate the feasibility of such a project.	Increase the number of people in the district with qualifications Increase in the average wage salary	Chichester District Council	March 2018	 Jointly with the other district councils we put in a bid for funding to the Local Enterprise partnership which would have helped address this issue. The bid was unsuccessful.
1.8	Support young people to access the Apprenticeship/ Traineeship scheme and work with employers to ensure there are enough places available	To create local apprenticeships events that encourages local businesses to take on apprentices. To encourage local organisations to develop charters that supports the	At least 25% of those young people secure a permanent job at the end of their apprenticeship Create at least 15 traineeship opportunities	Chichester College/ Chichester District Council	March 2016	 WSCC are leading on a project to deliver an Apprenticeship graduation ceremony in March 2016. Feedback from this was extremely positive and they plan on delivering another one next year.



	Action	Output	Outcome	Lead	Target Date	2016 progress
		development of apprenticeship roles.				
1.9	Encourage people to gain qualifications through work experience in the community	To deliver a community work experience project	Deliver 10 community projects a year for two years Upskill 150+ individuals through the project	Chichester College	July 2016	● The project met these targets but due to a lack of funding for adult education the project has come to an end.
1.10	To develop a project that support carers back into employment, through the use of new technology and the other project such as SelseyWorks and ChooseWork	Research, development and pilot of a project that helps carers back into work	Number of carers in work increases Number of carers engaged.	Chichester District Council/ SelseyWorks	March 2018	◆ Jointly with the other district councils we put in a bid for funding to the Local Enterprise partnership which would have helped address this issue. The bid was unsuccessful. We have talked to DWP about this but they do not see carers as a priority.
1.11	With Coastal West Sussex investigate ways to embed work place skills into the schools of Chichester	Research of successful projects. Discussions with schools as to willingness to be involved	Number of children with increased work place skills	Chichester District Council/ Coastal West Sussex	March 2018	● Talking to Outset Youth Action about developing a joint project to help potential NEETS. Piloted a Jobfest event in Selsey as an idea to engage local people. This idea did not work and will not be taken forward.
2. Dementia Friendly Chichester						
2.1	Develop best practice and evidence based projects.	Act on the learning from Crawley and other dementia friendly towns	Less duplication of activity or services developing new projects in isolation and	CDC	March 2016	◆ We have been working through the Dementia Alliance to

	Action	Output	Outcome	Lead	Target Date	2016 progress
		/ cities	better quality activity delivered.			develop this work
2.2	Dementia familiarisation/ awareness raising	A training programme for delivering dementia friends training.	A wide range of people working in front facing roles and coming into contact with members of the public who could potentially have dementia or be a Carer are skilled and have confidence to support them	CDC / WSCC	March 2016	 Dementia friends training has been delivered a second tranche of training is taking place
2.3	Secure sponsorship to support the work in this action plan.	Ensure sponsors pledge appropriate staff in organisations to be trained in Dementia awareness and provide 'in kind' support e.g. venues.	A sustained programme of sponsorship and support 'in kind' is in place from local businesses and organisations.	Dementia care Forum steering group	March 2016	
2.4	Meaningful activity for people with Dementia and their Carers.	Continue to deliver the activity days out and social activity programme for people with Dementia and their Carers.	People with Dementia and their Carers are engaged in evolving a sustained programme of activities.	MIND	March 2016	 Dementia Alliance has helped set different activity groups have set up as direct result of the feedback of people with dementia and their careers, providing a number of activities for people with dementia and their careers with over 70 people attending some events, including;

	Action	Output	Outcome	Lead	Target Date	2016 progress
						<p>Pub quizzes, Lunch groups and lunches out, Pallant House Art Gallery have run a number of workshops, Canal trip, Theatre and cinema visits.</p> <p>Local coordination of dementia friend's sessions to ensure sessions are widely delivered across Bognor and Chichester.</p>
2.5	Arts for Dementia work	Action plan developed by working group	Regular arts related activity in place for people with Dementia and their Carers.	Chichester University	March 2016	<p style="text-align: center;">●</p> <p>Dementia Arts festival was sponsored by the partnership, the event was very successful with positive feedback from participants. A second festival is being organised for 2016 and is again sponsored by the partnership.</p>
2.6	Dementia Strategy	Ensure actions of the DCF relate to the WSX strategy and contribute to outcomes.	See dementia strategy	DCF core group partners	March 2016	<p style="text-align: center;">●</p> <p>Dementia Alliance have developed a list of aims in line with the National Dementia Strategy.</p>
2.7	Dementia services mapping activity	Review service mapping and ensure it is kept up to date and	Resource for partners to understand local services No duplication of services	DCF core group partners	March 2016	<p style="text-align: center;">●</p> <p>Dementia alliance is coordinating work of partners.</p>

	Action	Output	Outcome	Lead	Target Date	2016 progress
		is shared to avoid duplication.				CIP webpages are being used as a local website to give a directory of services.
3. Helping residents with low level mental health needs						
3.1	Ensuring coordination of services to support 13-25 year olds	Task and finish group to discuss and coordinate services	Better coordination of services for young people Information on number of young people seeking services Development of Find it out service in Chichester	Mind/ WSCC	September 2016 March 2016	● Mind and WSCC are working together to coordinate services It was agreed that more research has to be done on these issues and to develop a local mental health strategy that partners can engage with this will be developed in 2016.
3.2	The need to get better at providing joined up services. A regular structured drop in session for people with mental health problems where they can get information about local services and get peer support / social support.	Public service Drop in centres developed across the district based on the idea set up by hyde martlet	No of people helped Rise of referrals to services Information on local needs	CDC	September 2016	● Support Workers Network is still meeting to look at how partners work together. The Drop in centres at St Pancras are ongoing and now run by the Richmond fellowship. It was agreed that more research has to be done on these issues and to develop a local mental health strategy that partners can engage with this will be developed in 2016. Mind have set up a similar drop in in Midhurst.

	Action	Output	Outcome	Lead	Target Date	2016 progress
3.3	Introduce the 10 point mental health challenge in organisations.	A consistent process for engaging local businesses and statutory partners in promoting positive mental and emotional wellbeing.	No of businesses engaged	WSCC/CD C	September 2016	 <p>Has been introduced in to CDC</p> <p>It was agreed that more research has to be done on these issues and to develop a local mental health strategy that partners can engage with this will be developed in 2016.</p>
3.4	Community engagement, ensuring we are addressing the needs of the community.	Questions to be developed that can be asked by any organisation during contact with the public to understand the needs and wishes of people with mental health problems.	An ongoing process to be developed further.	WSCC PH / CDC	March 2016	 <p>It was agreed that more research has to be done on these issues and to develop a local mental health strategy that partners can engage with this will be developed in 2016.</p>
3.5	Develop a spreadsheet support directory for organisations to understand where to refer clients with mental health issues.	<p>Hold a network event “speed dating” partner organisations</p> <p>Excel spreadsheet to be circulated to partners on a regular basis with services and contact numbers (spreadsheet to include Organisation, services</p>	<p>Increase in coordination between organisations</p> <p>Increase of referrals from agencies</p> <p>Clear referral pathway for service users</p>	CDC/ Hyde Martlet	March 2016	 <p>Event held in January 2015 in the novium museum. Event was attended by over 100 people and lots of networking took place between partners. Feedback from the event was positive. Spreadsheet has not been developed as contact details change too often.</p>

	Action	Output	Outcome	Lead	Target Date	2016 progress
		offered, contact name and telephone number)				It was agreed that more research has to be done on these issues and to develop a local mental health strategy that partners can engage with this will be developed in 2016.
3.6	Helping to improve mental wellbeing diet and physical health through gardening	Development of community garden project in the "Think Family neighbourhoods"	No of people engaged No of areas improved	CDC/ RSLs	March 2016	 <p>Research was completed and it was felt that the communities themselves have to initiate these projects.</p> <p>It was agreed that more research has to be done on these issues and to develop a local mental health strategy that partners can engage with this will be developed in 2016.</p>
3.7	Selsey Neighbourhood Project	Continuation engagement with local community to help them deliver projects that support local areas.	Increased community engagement	CDC		 <p>Engagement has continued to support local groups in the area.</p> <p>It was agreed that more research has to be done on these issues and to develop a local mental health strategy that partners can engage with this will be developed in 2016.</p>

Chichester in Partnership Action Plan 2016/17

1. Getting People into work
2. Dementia friendly Chichester
3. Helping residents with low level mental health needs
4. Think Family / Targeted Support for neighbourhoods
5. Delivery of the Community Safety Partnership action plan
6. Tackling Financial Exclusion

	Action	Output	Outcome	Lead	Target Date
1. Getting People into work					
1.1	To launch a new Choosework model which will focus on ESA clients, pre-assessment ESA clients and IS clients as well as JSA clients which have additional health issues. The focus of delivery is providing a personalised service unique to the needs of each client and their journey.	<p>5 engagement days in identified areas of need.</p> <p>100 clients moved forward</p> <p>30 clients that are furthest distance from the labour market supported to be more resilient and economically rejuvenated</p> <p>150 clients participated in Engagement days</p>	<p>Residents supported in their personal development to move forward in their lives so they are less reliant on public services support.</p> <p>Reduction in ESA figures</p>	Chichester District Council	March 2017
1.2	<p>Stonepillow Restore Trainees</p> <ul style="list-style-type: none"> • Trainees come from many sources including our own client base, Job Centre Plus, Mandatory Work Activity and The Aldingbourne Trust. 	Expecting in excess of 120 Trainees.	Trainees develop new transferrable skills and build self-confidence making them more "job ready"	StonePillow	Ongoing

	Action	Output	Outcome	Lead	Target Date
1.3	To ensure that local residents can access the services they need to improve their employment chances or skills.	Working with local Registered social Landlords to provide mini community hubs or outreach services in the identified areas. Number of residents engaged Number of people referred to other support services.	Reduction in JSA figures Number of residents engaged Number of people referred to other support services.	Chichester District Council	March 2018
1.4	To create accessible training for those on low wages to increase their skills	Investigate if there is any funding available for projects that aim to improve skills for those not on benefit. Investigate the feasibility of such a project.	Increase the number of people in the district with qualifications Increase in the average wage salary	Chichester District Council	March 2018
1.5	To develop a project that support carers back into employment, through the use of new technology and the other project such as SelseyWorks and ChooseWork	Research, development and pilot of a project that helps carers back into work Number of carers engaged.	Number of carers in work increases	Chichester District Council/ SelseyWorks	March 2018
1.6	With Coastal West Sussex investigate	Research of	Number of	Chichester District	March 2018

	Action	Output	Outcome	Lead	Target Date
	ways to embed work place skills into the schools of Chichester	successful projects. Discussions with schools as to willingness to be involved	children with increased work place skills Future reduction in the number of NEETS	Council/ Coastal West Sussex	
1.7	Support young people to access the Apprenticeship/ Traineeship scheme and work with employers to ensure there are enough places available	To create local apprenticeships events that encourages local businesses to take on apprentices. To encourage local organisations to develop charters that supports the development of apprenticeship roles. Create at least 15 traineeship opportunities	At least 25% of those young people secure a permanent job at the end of their apprenticeship Create at least 15 traineeship opportunities	Chichester College/ Chichester District Council	March 2018
2.Dementia Friendly Chichester					
2.1	Develop best practice and evidence based projects.	Receive regular updates from Crawley Wellbeing	Less duplication of activity or services developing new projects in isolation and	DAA	Ongoing aligned with Crawley

	Action	Output	Outcome	Lead	Target Date
		Act on the learning from Crawley and other dementia friendly towns / cities	better quality activity delivered.		
2.2	Dementia familiarisation / awareness raising	A training programme for delivering dementia friends training.	A wide range of people working in front facing roles and coming into contact with members of the public who could potentially have dementia or be a Carer are skilled and have confidence to support them	CDC	March 2017
2.3	Secure sponsorship to support the work in this action plan.	Ensure sponsors pledge appropriate staff in organisations to be trained in Dementia awareness and provide 'in kind' support eg venues.	A sustained programme of sponsorship and support 'in kind' is in place from local businesses and organisations.	DAA	March 2017
2.4	Meaningful activity for people with Dementia and their Carers.	Continue to deliver the activity days out and social activity	People with Dementia and their Carers are engaged in	MIND	March 2017

	Action	Output	Outcome	Lead	Target Date
		programme for people with Dementia and their Carers.	evolving a sustained programme of activities.		
2.5	Arts for Dementia work	Action plan developed by working group	A Dementia Festival planned for May 2015 during Dementia awareness week Regular arts related activity in place for people with Dementia and their Carers.	Chichester Festival theatre	Ongoing
2.6	Dementia Strategy	Ensure actions of the DAA relate to the WSX strategy and contribute to outcomes.	See WSX dementia strategy	DAA core group partners	Ongoing
2.7	Dementia services mapping activity	Review service mapping and ensure it is kept up to date and is shared to avoid duplication.	Resource for partners to understand local services No duplication of services	DAA core group partners	Ongoing
2.8	Support for partners to develop, deliver and evaluate projects in the community to support people with Dementia and their Carers	A small sparks grant funding process is in place	Small projects are supported in communities to support the overall work of the DAA	CDC / CiP partners	March 2017

	Action	Output	Outcome	Lead	Target Date
3.Helping residents with low level mental health needs					
3.1	Develop a local Mental health Strategy that supports local mental health services and identifies ways of supporting those with low level mental health needs	Development of three year strategy and action plan	Coordination of services and improvement in support for those with low level mental health needs. Outcomes to be developed	Chichester District Council	June 2016
4.Tackling Financial Exclusion - Base data for this is still being developed therefore no figures have been included in the outcomes yet.					
4.1	Provide training to frontline staff specifically aimed at increasing their knowledge and of available support or specific skills when supporting customers who may be financially excluded	Training sessions for frontline staff	Increased referrals to support services. Reduced income deprivation	CAB/CDC	March 2018
4.2	Support and promote opportunities for sustainability and awareness of schemes that are currently running within the district, especially schemes in the rural areas and help improve digital skills.	Increased joint ventures.	Increased referrals to support services. Reduced income deprivation Reduced number of people in rent arrears Reduced number of bankruptcies	CAB/CDC	March 2018
4.3	Look at opportunities to deliver financial management information to young people.	Deliver finance lessons to NEETS or schools	Less young people with debt problems. More young people with bank accounts.	Outset youth Action	March 2018

	Action	Output	Outcome	Lead	Target Date
			Reduced number of people in rent arrears		
4.4	Working with the West Sussex Credit Union at how they can market their products more widely in the district	Increased promotion of WSCU	Increased number of people from Chichester are Credit union members	WSCU	March 2018
4.5	Create a financial inclusion page on CDC website.	Publically accessible webpage on local financial advice	Feeds into other outcomes	CDC	September 2016
4.6	Jointly develop a local data set to monitor poverty issues in the district.	Local data set that can inform partners of debt	Partnership will be able to focus work on specific areas/ types of debt.	CDC/CAB	September 2016
4.7	Collate and produce an information booklet and aim to distribute to households in identified areas of need with information on local services	A directory of local support services that frontline staff can access	Frontline staff have greater knowledge of where to refer clients who need financial help	CDC	September 2016